



Returns Form

B & W Handelsgesellschaft mbH
Retoure
Thormeyerstr. 1
D - 01877 Bischofswerda

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If you wish to withdraw your order and return the goods, then fill in this form and send it back to us.

I/We(*) hereby give notice that I/We(*) withdraw from my/our(*) contract of purchase of the following goods:

Product	
Ordered on (*) / Received on (*)	
Customer name	
Customer address	
Customer signature (only for forms on paper)	
Date	

(*) Delete where not applicable

It would greatly assist us in processing your return if you could fill in the following additional details. However, choosing not to supply these details will not affect your right to return the product.

Order/Invoice/Customer number	
Reason for return	<input type="checkbox"/> Defective <input type="checkbox"/> Incorrect delivery
Description of fault (Please enter here the manufacturer and model name of the product with which the accessory ordered is to be used).	
Please process the return as a:	<input type="checkbox"/> Replacement <input type="checkbox"/> Refund

If the goods were paid for in advance, please enter the bank details of the recipient of the invoice here.

Account holder name	
BIC	
IBAN	